

Performance of debt contract enforcement fora: Survey questionnaire

1 Perception of legal practitioners

1.1 Profiling questions

No.	Questions	Answer format
1.	Name of the respondent	Free text
2.	Organisation associated with	Free text
3.	Designation at the organisation	Free text
4.	Are you a lawyer by profession?	Yes/No
5.	If yes, for how many years have you been in practice?	Free text
6.	Have you represented a client before the following courts in the last 5 years? Check the ones where you have.	DRT, NCLT, Bombay HC, Metropolitan Magistrate Courts
7.	If you haven't checked any of the courts in the previous question, have you advised any creditor or debtor on a debt recovery matter in the last 5 years?	Yes/No

1.2 Perception of courts

In the context of the fictional problem, for the following questions, please *rank* the 5 courts from *1 to 5*, DRT, NCLT, Bombay HC, and Metropolitan Magistrate Courts in the order of your preference, with 1 being the most preferred court and 5 being the least preferred court.

No.	Questions	Answer format
Forum of choice		
8.	Which court would you approach to resolve your dispute?	Ranking
Efficiency		
9.	This court is most likely to dispose of my matter in a timely manner	Ranking
Effectiveness		
10.	Once a judgement is pronounced by this court, it is easy for me to recover the amount specified in the judgement decree	Ranking
Predictability		
11.	I had clarity on the sequence of stages in my matter in this court	Ranking
12.	It is likely that a hearing will be held on the scheduled date in this court	Ranking
Independence		
13.	I can trust this court to make an unbiased decision based on the merits of the case	Ranking

No.	Questions	Answer format
Accessibility		
14.	It is affordable to resolve my case in this court	Ranking
15.	It is easy to physically navigate through this court	Ranking
16.	The court's staff are helpful and courteous	Ranking
17.	This court's website is most likely to have the information that I was looking for	Ranking
18.	The filing process is easy in this court	Ranking

1.3 Lived reality

The questions in this part are independent of the fictional problem.

No.	Questions	Answer format
19.	In your opinion, how many times do you have to appear in court for a matter?	1, 2, 3, 4, > 4
20.	After filing a case, how long did you have to wait to get a first hearing?	< 1 month, 1-2 months, 2-3 months, 3-4 months, > 4 months
21.	What percentage of a debt claim are you willing to pay as lawyer fees?	< 10%, 10-20%, 20-30%, > 30%
22.	Other comments, if any	Free text

2 Perception of litigants

2.1 Profiling questions

No.	Questions	Answer format
1.	Name of the respondent	Free text
2.	Organisation associated with	Free text
3.	Designation at the organisation	Free text
4.	Are you currently party to a litigation proceeding in this court?	Yes/No
5.	If yes, are you party to a litigation as a debtor or a creditor?	Debtor/ Creditor/ Other
6.	How would you describe the stage of the litigation proceeding	Early stages (admission stage)/ Advanced stages (post admission, pending last hearing)/ Nearing conclusion (last hearing and judgement pronouncement left)/ Other

2.2 Perception of courts

For the DRT, please indicate your response to the following statements on a scale of *Strongly agree*, *Agree*, *Neutral*, *Disagree*, and *Strongly disagree*.

No.	Questions	Answer format
Efficiency		
7.	This forum is most likely to dispose of my matter in a timely manner	Scale
Effectiveness		
8.	Once a judgement is pronounced by this forum, it will be complied with, including where applicable, in a timely manner	Scale
Predictability		
9.	I had clarity on the sequence of stages in my matter	Scale
10.	It is likely that a hearing will be held on the scheduled date	Scale
Independence		
11.	I can trust this forum to make an unbiased decision based on the merits of the case	Scale
Accessibility		
12.	It is affordable to resolve my case in this forum	Scale
13.	It is easy to physically navigate through this forum	Scale
14.	The forum's staff are helpful	Scale
15.	This forum's website has the information that I was looking for	Scale

2.3 Lived reality

No.	Questions	Answer format
16.	After filing a case, how long did you have to wait to get a first hearing?	< 1 month, 1-2 months, 2-3 months, 3-4 months, > 4 months
17.	What percentage of a debt claim are you willing to pay as lawyer fees?	< 10%, 10-20%, 20-30%, > 30%