# Financial Media as a Money Doctor: Evidence from Refinancing Decisions

Lin Hu\*, Kun Li\*, Phong T.H. Ngo\*, Denis\*, Sosyura+

\*Australian National University

+Arizona State University

Discussion By: Shashwat Alok, Indian School of Business

### **Brief Summary: Research Questions**

- Impact of Financial TV Media on Loan Refinancing decisions?
- Two Possible Reasons
  - Nudge against inertia
  - Education/Information
- Apriori What should we expect?
  - Prior research suggests exposure to news media hurts equity market participants
  - Borrowers?

## **Empirical Design**

- 1. Staggered entry of Fox Business Network
  - Difference-in-differences
  - Treated and Control Zipcodes within the same county
- 2. Channel lineup rank
  - Lower rank => greater exposure
- 3. Triple difference (DIDID)

## Main findings

- Entry of FBN is positively associated with an increase in refinancing activity
- Channel rank is negatively associated with refinancing activity
- Consistent with both nudges and information channel
  - Fewer incomplete applications
  - Greater mortgage shopping
- Financial Media substitutes for mortgage counsellors
- Stronger effect for non-conventional loans (low credit score) and low-income borrowers

## My Take

- Interesting, and important question!
  - Clearly motivated
  - Novel
  - Policy relevant
- Easy to follow
- Empirically carefully executed
  - Have preempted most concerns
- Difficult to think of additional suggestions/criticisms
  - Couple of suggestions on expanding the scope

#### Plausible?

- Yes!
  - Entry of FBN is associated with 7% increase in refinancing activity
  - 13 bps lower rates for refinanced loans
- I got Nudged!

## Big Picture - Equity vs Borrowing

- Effect on news media on equity market participants
  - Negative (Barber and Odean (2008), Engelberg and Parsons (2011), Peress (2014)
- However, positive effect on borrowers
- Why?
- Why doesn't news media improve decisions of equity investors? What's different about borrowers?
- Conflict of interest in case of equity?
  - Stock 20:20 (CNBC Awaaz)
  - Sebi bars TV anchor Hemant Ghai, wife and mother for 'fraud in trading'
- Some commentary on the contrast may be useful!

## Big Picture - Equity vs Borrowing

- Does news media impact other debt outcomes?
  - Loan to income?
  - Loan Approval rate? See Kumar (2021)
  - Loan defaults?
  - Loan Applications? Could have adverse consequences?
  - Credit Score (GSE data Fannie and Freddie)
- Does experience matter? First-time borrowers vs. others
- Otherwise, one wonders what is special about refinancing?
- Will help provide a holistic view of the impact on borrowers

## Impact on Banks?

- Possible to comment on lender performance?
- Informed choice by borrowers => Lower profits?
- But informed borrower => lower defaults?
- Identification may be a challenge!
  - But possibly still interesting
  - Data from Call reports Treatment based on exposure to treated zipcodes?

#### Overall

- Interesting Paper!
- Well written
- Carefully executed
- Good luck!